



EFPE Main Theme 2019

Business without paper. Inevitable or impossible?

Topics

eID market: Poland and Europe

- From paper Poland to digital Poland - 20 years of electronic signature in Poland

The customer comes first — ergonomics in the use of eID and trust services

- Positive user experiences in using digital tools and trust services in accepting contracts and business transactions
- How to design processes based on eID and trust services to make them customer-friendly
- Increase in the level of security and availability of electronic services by using eID and trust services

eID and trust services in business practice

- Examples from the market of the implementation of trust services
- How to carry out a digital transformation in companies operating on the consumer market with the use of trust services
- Trust services and e-identification in the health care sector — overview of available solutions and case studies
- Trust and e-identification services in public tenders
- Benefits of implementing trust services in document workflow systems, electronic banking, telecommunication services, energy sector, real estate sector

Legislative and administrative perspective

- e-ID (e-Dowód) in Poland — a summary of the project, experiences and challenges, the potential of using the electronic layer in the administration and commercial market
- 3 years of the eIDAS Regulation in Europe - achievements and challenges. What should be modified in the next review of the Regulation.
- Overview of the functioning trust and e-ID services market solutions compliant with the requirements of eIDAS
- eIDAS compliance audits — challenges, experiences and an overview of current requirements
- The use of trust and e-identification services in personal data protection - how to address the new challenges posed by the GDPR

eID and trust services technologies in an international perspective

- Cross-border recognition of trust and e-identification services in the EU and on a global scale
- Widespread use of e-identification and trust services in daily life - removing barriers, digitalization of communication and business processes with the use of ergonomic e-identification tools in an international context

eID and trust services providers

- Overview of the latest implementations and plans for products and services development of eID and trust services providers



Our view on the further development of the market

- Innovative technologies and solutions in the field of digital identification and mobile e-services
- Development and evolution of trust services along with changing market requirements and user expectations
- Competitiveness and acceptance of trust services in the cloud - exchange of practices and experiences in the field of security, accessibility and legal conditions;
- Nodes of identification and trust services - the potential for commercialization